

Medicaid and CHIP: Dental Coverage Provides
Families with Peace of Mind

Webinar: February 14, 2024 3:00 p.m. EST

Agenda

- Children's Dental Health: Trends and Insights
 - Natalia Chalmers, DDS, MHSc, PhD, Chief Dental Officer, Office of the Administrator, Centers for Medicare & Medicaid Services
- Integrating Oral Health & Behavioral Health
 - Tim Ricks, DMD, MPH, FICD, FACD, FPFA, Dental Public Health Specialist, Indian Health Service Division of Oral Health
- Children's Dental Health Awareness and Best Practices
 - Marla Smith-Brown, Senior Director, Seedco Midsouth Regional Office
- Aliados Health: Oral Health Outreach Strategies
 - Yoselyn Ayon, Project Manager, Medi-Cal Programs, Aliados Health
- Connecting Kids to Coverage National Campaign Resources
 - Helen Gaynor, MPH, Outreach Contractor, Connecting Kids to Coverage National Campaign, Porter Novelli Public Services, Inc.
- Questions and Answers



Children's Dental Health: Trends and Insights



Natalia I. Chalmers DDS, MHSc, PhD

Diplomate, American Board of Pediatric Dentistry

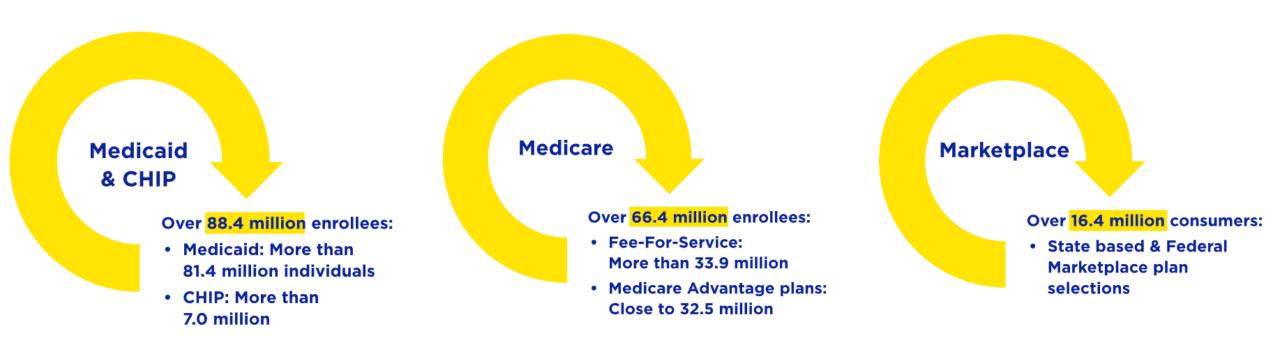
Chief Dental Officer

Office of the Administrator, Centers for Medicare & Medicaid Services





Every day, CMS ensures that 159.2 million* people in the U.S. have health coverage that works



*Subtotal: 171.2 million. Adjust for Medicare/Medicaid dual eligibles (-12 million).



CMS Vision Statement and Strategic Pillars

CMS serves the public as a trusted partner and steward, dedicated to advancing health equity, expanding coverage, and improving health outcomes

STRATEGIC PILLARS



ADVANCE EQUITY

Advance health equity by addressing the health disparities that underlie our health system



EXPAND ACCESS

Build on the Affordable Care Act and expand access to quality, affordable health coverage and care



ENGAGE PARTNERS

Engage our partners and the communities we serve throughout the policymaking and implementation process



DRIVE INNOVATION

Drive Innovation to tackle our health system challenges and promote valuebased, personcentered care



PROTECT PROGRAMS

Protect our programs' sustainability for future generations by serving as a responsible steward of public funds



FOSTER EXCELLENCE

Foster a positive and inclusive workplace and workforce, and promote excellence in all aspects of CMS' operations



CMS Cross-Cutting Initiatives

ELEVATING STAKEHOLDER VOICES THROUGH ACTIVE ENGAGEMENT

CMS will ensure that the public has a strong voice throughout CMS' policymaking, operations, and implementation process.

MATERNITY CARE

Work with states, health care facilities, community providers, and other partners to improve the quality of maternity care, expand postpartum coverage, and support a diverse provider

SUPPORTING HEALTH CARE RESILIENCY

Prepare the healthcare system for operations after the COVID-19 Public Health Emergency (PHE).

NURSING HOMES AND CHOICE IN LONG TERM CARE

Improve safety and quality of care in the nation's nursing homes.

BEHAVIORAL HEALTH

Increase and enhance access to equitable and high-quality behavioral health services and improve outcomes for people with behavioral health care needs.

Expand access to oral health coverage so consumers

achieve the best health possible, and partner with states,

health plans, and providers to expand access and coverage.

ORAL HEALTH RURAL HEALTH

Promote access to high-quality, equitable care for all people served by our programs in rural and frontier communities, Tribal nations, and the U.S. territories.

Ensure that prescription drugs are accessible and affordable for

consumers, providers, plans, our programs, and state partners.

DRUG AFFORDABILITY

NATIONAL QUALITY STRATEGY

Shape a resilient, high-value health care system to promote quality outcomes, safety, equity, and accessibility for all individuals, especially for people within historically underserved and under-resourced communities.

DATA TO DRIVE DECISION-MAKING

Make more informed policy decisions based on data and drive innovation and person-centered care through the seamless exchange of data.

FUTURE OF WORK @ CMS

Foster a culture of care that values employee health and well-being, emphasizes workplace flexibilities and leverages technology to support remote and hybrid collaboration.

COVERAGE TRANSITION (COVID-19/PHE UNWINDING)

Ensure as many individuals enrolled in Medicaid and the Children's Health Insurance Program (CHIP) maintain a source of coverage as possible after the COVID-19 Public Health Emergency (PHE) continuous enrollment requirement expires.

INTEGRATING THE 3Ms (MEDICARE, MEDICAID & CHIP, MARKETPLACE)

Promote seamless continuity of care, including experience with health care providers and health coverage, for people served by the 3Ms.

ORAL HEALTH

CMS will consider opportunities to expand access to oral health coverage using existing authorities and health plan flexibilities. Access to oral health services that promote health and wellness is critical to allow beneficiaries and consumers to achieve the best health possible, consistent with the current program authorities for Medicare, Medicaid/CHIP, and the Marketplace. Therefore, CMS plans to partner with states, health plans, and healthcare providers to find opportunities to expand coverage, improve access to oral health services and consider options to use our authorities creatively to expand access to care.





Medicaid covers dental services for all child enrollees as part of a comprehensive set of benefits, referred to as the Early and Periodic Screening, Diagnostic and Treatment (EPSDT) benefit. Dental services for children must minimally include:

- Relief of pain and infections
- Restoration of teeth
- Maintenance of dental health



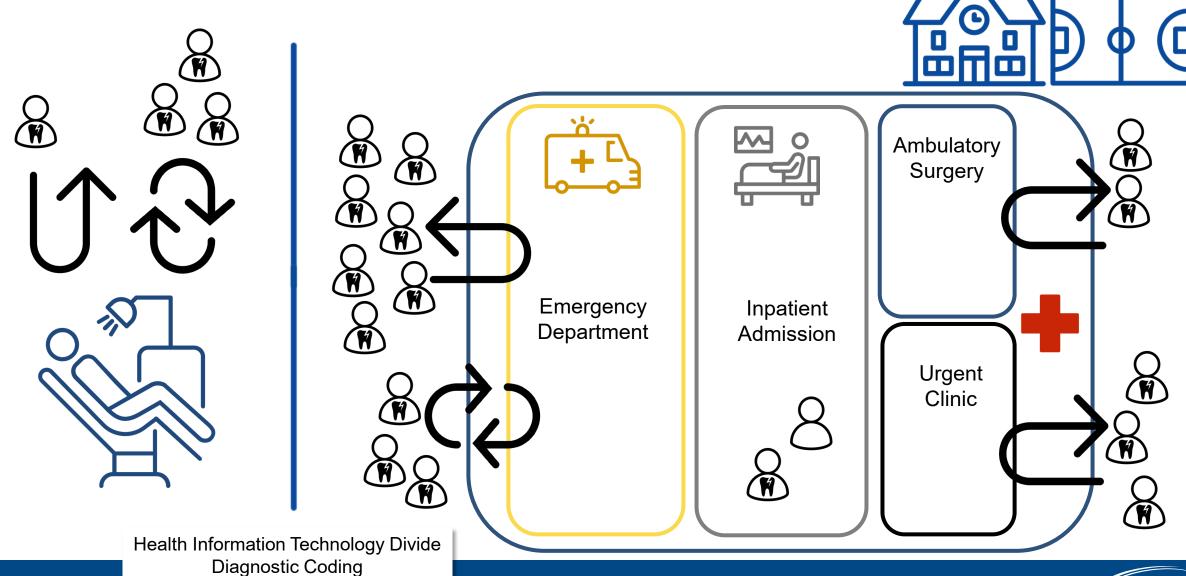
Medicaid is the single largest payer for mental health services in the United States and is increasingly playing a larger role in the reimbursement of substance use disorder services. Individuals with a behavioral health disorder also utilize significant health care services nearly 12 million visits made to U.S. hospital emergency departments in 2007 involved individuals with a mental disorder, substance abuse problem, or both.

Source: https://www.medicaid.gov/medicaid/benefits/behavioral-

health-services/index.html



Where Patients Present with Oral Health Needs



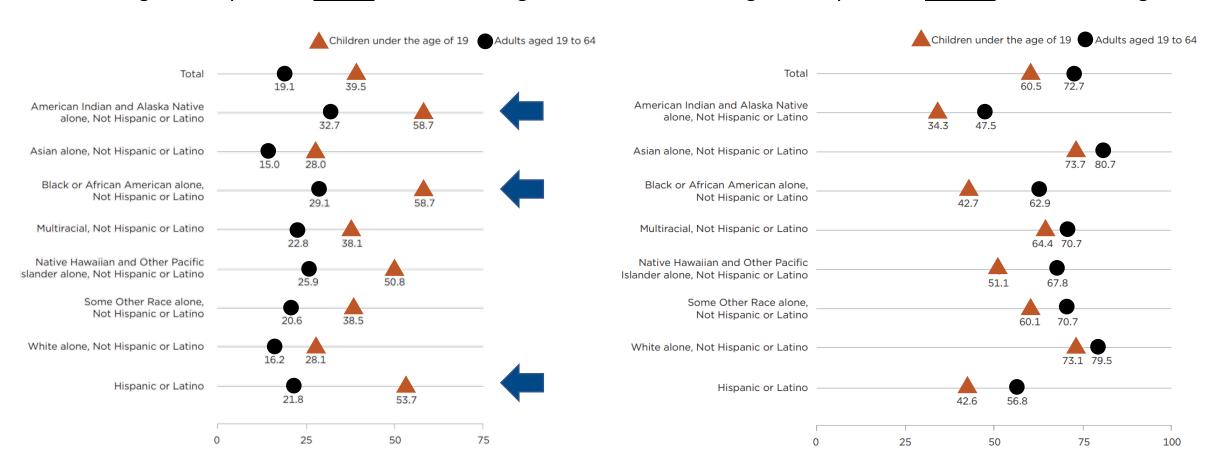


Integration and Coordination of Care

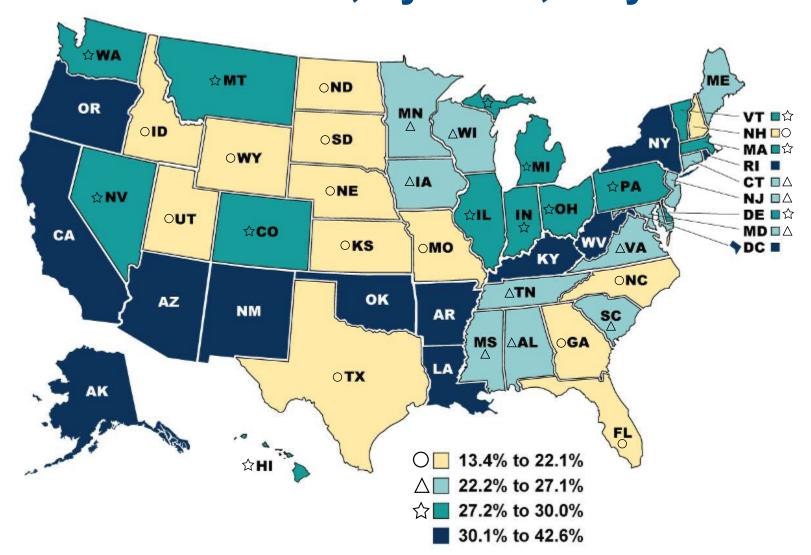
Health Insurance Coverage By Age, Type of Coverage, and Race and Hispanic Origin, 2021

Percentage of People with **Public** Health Coverage

Percentage of People With **Private** Health Coverage



Percentage of Child and Adult Population Enrolled in Medicaid or CHIP, by State, July 2022



Notes:

Enrollment in Medicaid or CHIP includes individuals with for full Medicaid or CHIP benefits and excludes individuals who are eligible only for restricted benefits, such as Medicare cost-sharing, family planning-only benefits, and emergency services-only benefits. The percentage of each state's population enrolled in Medicaid or CHIP was calculated by dividing administrative, monthly point-in-time counts of Medicaid and CHIP adult enrollment by estimates of each state's resident population of adults. Adults enrolled in Medicaid or CHIP in each state include adults and seniors age 19 and older. Estimates of each state's resident population include adults age 18 and over. AZ did not report age-specific enrollment data to CMS. Results for all other states were rounded to one decimal place, and then states were assigned to quartiles.

Sources:

CMS. Updated July 2022 Applications, Eligibility, and Enrollment Data (as of November 3, 2022).

Available at:

https://www.medicaid.gov/medicaid/program-information/medicaid-and-chip-enrollment-data/monthly-reports/index.html

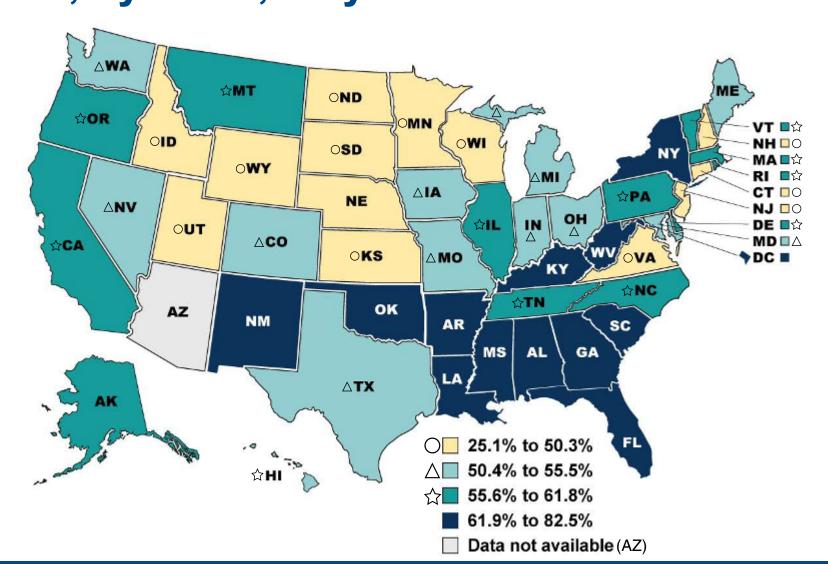
U.S. Census Bureau. Estimates of the Resident Population for July 1, 2022. Table SCPRC-EST2022-18+POP.

Available at:

https://www.census.gov/data/tables/timeseries/demo/popest/2020s-national-detail.html



Percentage of Child Population Enrolled in Medicaid or CHIP, by State, July 2022



Notes:

Enrollment in Medicaid or CHIP includes individuals with full Medicaid or CHIP benefits and excludes individuals who are eligible only for restricted benefits, such as Medicare cost-sharing, family planning-only benefits, and emergency services-only benefits. The percentage of each state's population enrolled in Medicaid or CHIP was calculated by dividing administrative, monthly point-in-time counts of Medicaid and CHIP child enrollment by estimates of each state's resident population of children. Children enrolled in Medicaid or CHIP in each state include children and adolescents up to age 19. Estimates of each state's resident population include children under age 18. AZ did not report age-specific enrollment data to CMS. Results for all other states were rounded to one decimal place. and then states were assigned to quartiles.

Sources:

CMS. Updated July 2022 Applications, Eligibility, and Enrollment Data (as of November 3, 2022).

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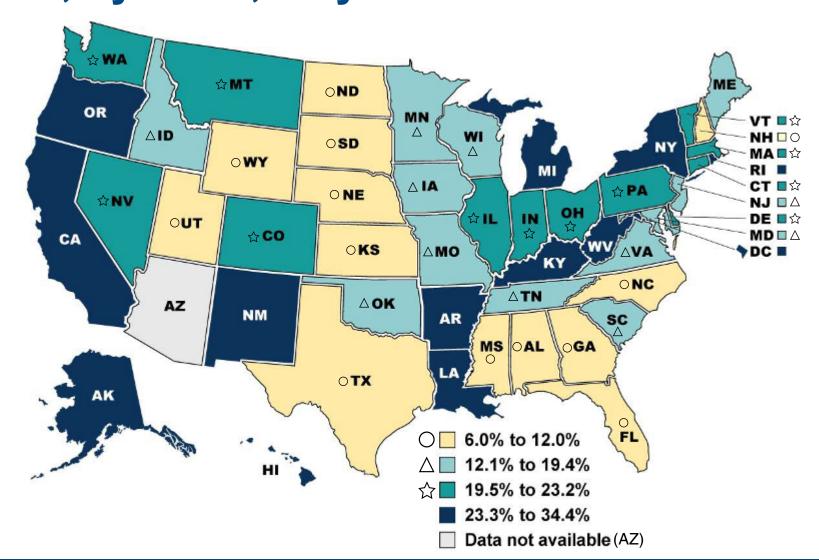
U.S. Census Bureau. Estimates of the Resident Population for July 1, 2022. Table SCPRC-EST2022-18+POP.

Available at:

https://www.census.gov/data/tables/timeseries/demo/popest/2020s-national-detail.html



Percentage of Adult Population Enrolled in Medicaid or CHIP, by State, July 2022



Notes:

Enrollment in Medicaid or CHIP includes individuals with for full Medicaid or CHIP benefits and excludes individuals who are eligible only for restricted benefits, such as Medicare cost-sharing, family planning-only benefits, and emergency services-only benefits. The percentage of each state's population enrolled in Medicaid or CHIP was calculated by dividing administrative, monthly point-in-time counts of Medicaid and CHIP adult enrollment by estimates of each state's resident population of adults. Adults enrolled in Medicaid or CHIP in each state include adults and seniors age 19 and older. Estimates of each state's resident population include adults age 18 and over AZ did not report age-specific enrollment data to CMS. Results for all other states were rounded to one decimal place, and then states were assigned to quartiles.

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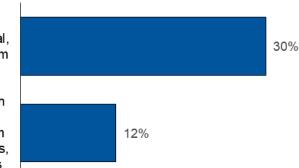


Mental Health Status of Children Enrolled in Medicaid or CHIP, 2021

Parent-Reported Current Mental Health Status of Children

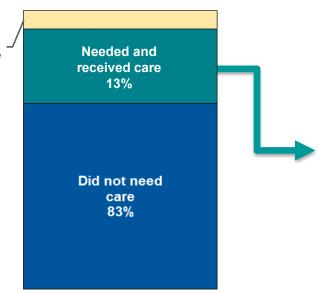
Child currently has mental, emotional, developmental, or behavioral problem

Child currently taking or has taken medication for attention-deficit disorder or attention deficit/hyperactivity disorder, autism or autism spectrum disorder, or difficulties with emotions, concentration, or behavior in past 12 months

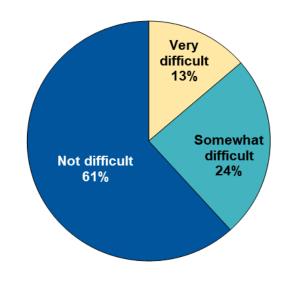


Children's Need for and Receipt of Mental Health Care Within Past 12 Months

Needed but did not receive care 3%



Difficulty Obtaining Mental Health Care Among Children Who Received Care



Notes:

Data include non-institutionalized children ages 3 to 17 covered by public insurance (alone or in combination with private insurance). All indicators are based on parent report. To qualify as having a mental, emotional, developmental, or behavioral problem, the child must qualify on the Children with Special Health Care Needs (CSHCN) Screener criteria for ongoing emotional, developmental or behavioral conditions and/or have any of 10 conditions currently (Tourette Syndrome, anxiety problems, depression, behavioral and conduct problem, developmental delay, intellectual disability, speech or other language disorder, learning disability, autism or ASD, ADD or ADHD). Receipt of mental health care is defined as receiving any treatment or counseling from a mental health professional. Level of difficulty obtaining care is among those who needed and received care. Totals do not sum to 100 as <2% of respondents indicated both that their child needed and received care and that it was not possible to obtain care. Responses of missing in error (≤3% of responses for each indicator) are excluded.

ADD = Attention-Deficit Disorder; ADHD = Attention Deficit/Hyperactivity Disorder; ASD = Autism Spectrum Disorder

Source:

Mathematica analysis of National Survey of Children's Health, 2021 Public Use Data files.

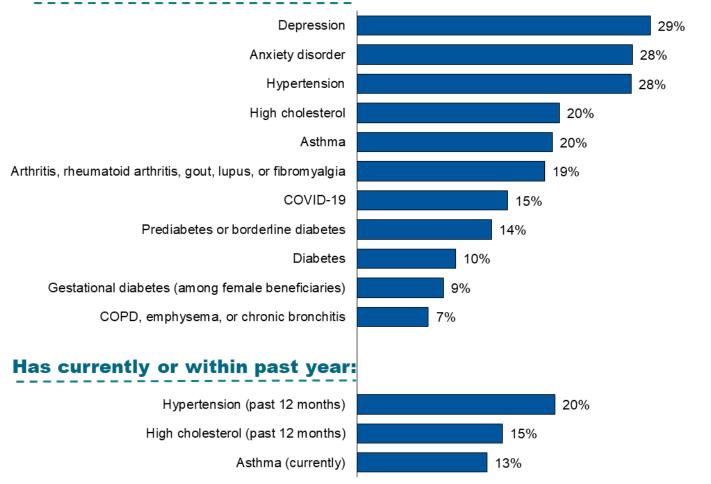
Available at:

https://www.census.gov/programssurveys/nsch.html



Health Conditions of Adults Enrolled in Medicaid or CHIP, 2021

Has ever been told he/she has:



Notes:

Data include all non-institutionalized civilian adults ages 18 to 64 covered by Medicaid, CHIP, or other statesponsored health plans. All data on health conditions are based on self-report. Anxiety disorder includes generalized anxiety disorder, social anxiety disorder, panic disorder, post-traumatic stress disorder, obsessive-compulsive disorder, and phobias. Gestational diabetes is limited to female respondents. Responses of refused, not ascertained, and don't know (≤1% of responses for each indicator) are excluded.

COPD = Chronic Obstructive Pulmonary Disease

Source:

Mathematica analysis of National Center for Health Statistics, National Health Interview Survey, 2021.

Available at:

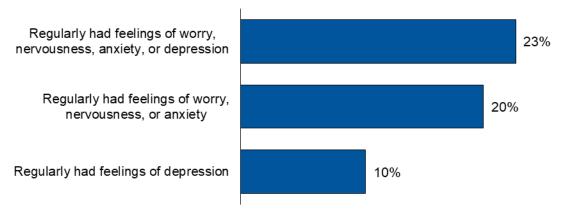
https://www.cdc.gov/nchs/nhis/dataquestionnaires-documentation.htm



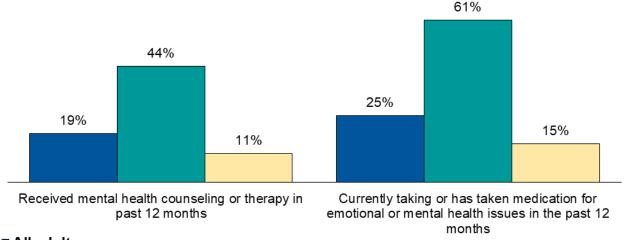
Mental Health Status of Adults Enrolled in Medicaid or

CHIP, 2021

Adults with Symptoms of Anxiety or Depression



Adults Receiving Mental Health Care



- All adults
- Adults who regularly had feelings of worry, nervousness, anxiety, or depression
- □ Adults who did not regularly have feelings of worry, nervousness, anxiety, or depression

Notes:

Data include all non-institutionalized civilian adults ages 18 to 64 covered by Medicaid, CHIP, or other state-sponsored health plans. All indicators are based on beneficiary self-report. Regularly had feelings of worry, nervousness, or anxiety is defined as: (1) feeling worried, nervous, or anxious daily and describing the level of those feelings as somewhere in between a little and a lot, or a lot, OR (2) feeling worried, nervous, or anxious weekly and describing the level of those feelings as a lot. Regularly had feelings of depression is defined as: (1) feeling depressed daily and describing the level of those feelings as somewhere in between a little and a lot, or a lot, OR (2) feeling depressed weekly and describing the level of those feelings as a lot. Regularly had feelings of worry, nervous, anxiety, or depression includes respondents who met either (or both) criteria. Responses of refused, not ascertained, and don't know (≤3% of responses for each indicator) are excluded.

Source:

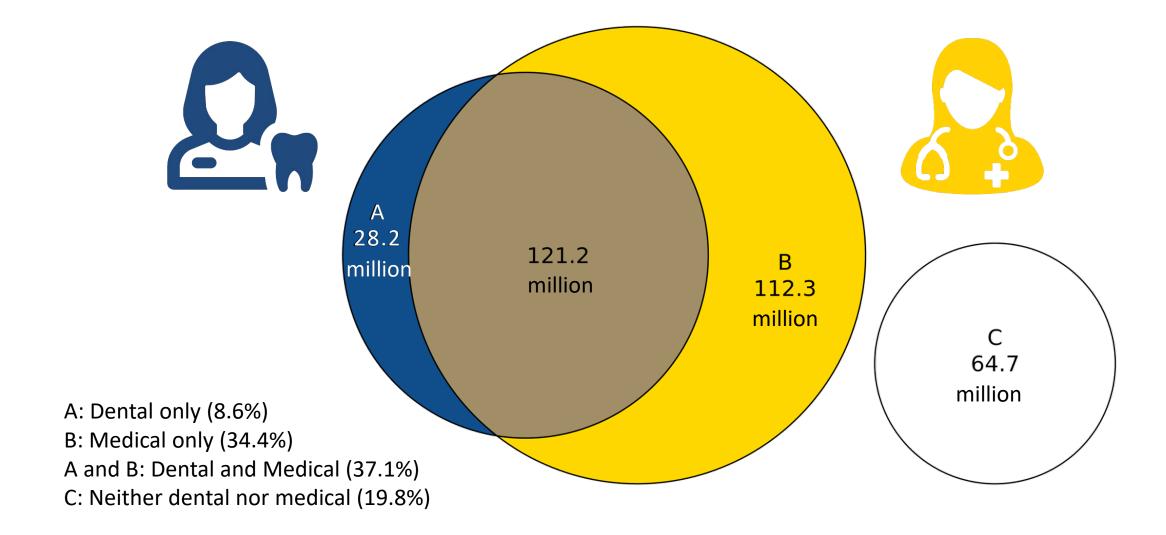
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Available at:

https://www.cdc.gov/nchs/nhis/dataquestionnaires-documentation.htm

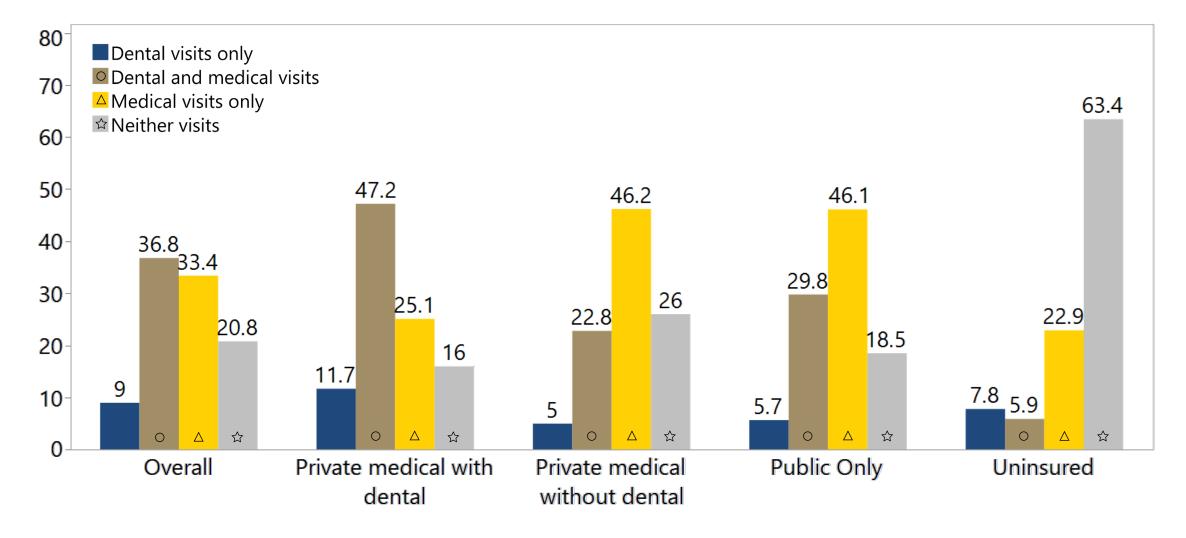


Population with Any Dental and Medical Visits, 2018





Overall Proportion of the Population with Any Dental or Medical Visits by Insurance Coverage, 2019





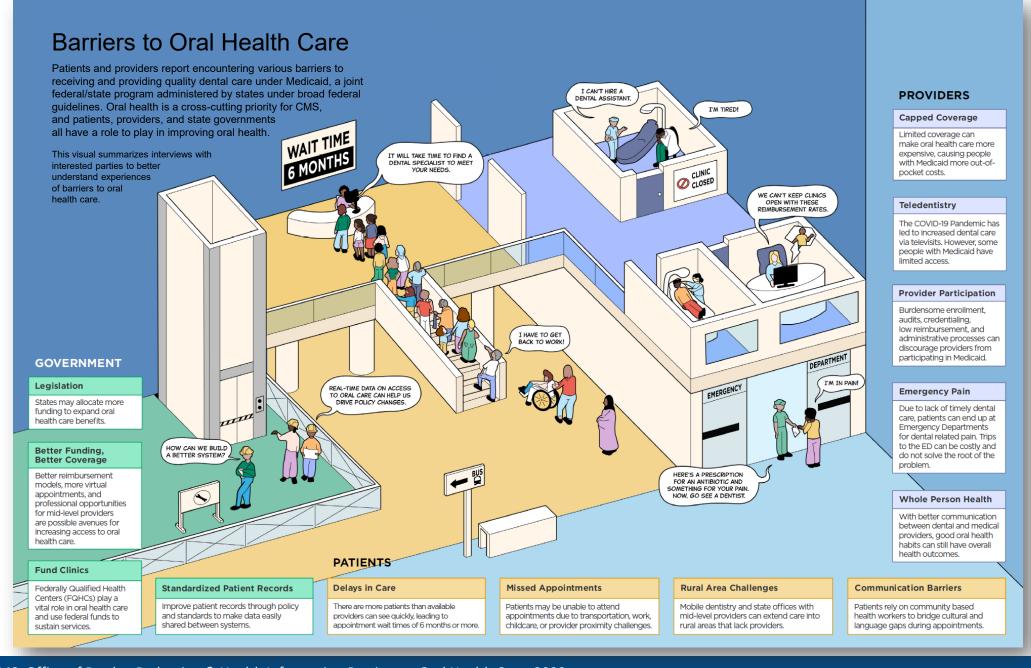
Barriers to Oral Health Care



Barriers to Oral Health Care

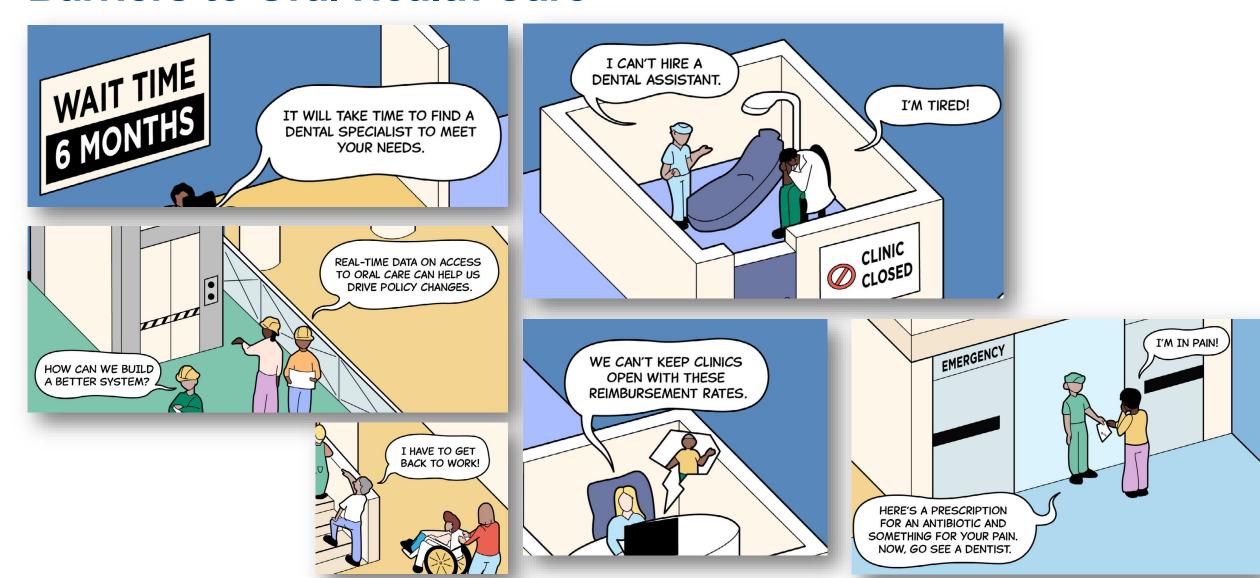
- Patients and providers report encountering various barriers to receiving and providing quality dental care under Medicaid, a joint federal/state program administered by states under broad federal guidelines. Oral health is a cross-cutting priority for CMS, and patients, providers, and state governments all have a role to play in improving oral health.
- This visual summarizes interviews with interested parties to better understand experiences of barriers to oral health care.







Barriers to Oral Health Care





Government

Legislation

States may allocate more funding to expand oral health care benefits.

Better Funding, Better Coverage

Better reimbursement models, more virtual appointments, and professional opportunities for mid-level providers are possible avenues for increasing access to oral health care.

Fund Clinics

Federally Qualified Health Centers (FQHCs) play a vital role in oral health care and use federal funds to sustain services.

Standardized Patient Records

Improve patient records through policy and standards to make data easily shared between systems.



Patients

Delays in Care

There are more patients than available providers can see quickly, leading to appointment wait times of 6 months or more.

Rural Area Challenges

Mobile dentistry and state offices with mid-level providers can extend care into rural areas that lack providers.

Missed Appointments

Patients may be unable to attend appointments due to transportation, work, childcare, or provider proximity challenges.

Communication Barriers

Patients rely on community based health workers to bridge cultural and language gaps during appointments.



Providers

Capped Coverage

Limited coverage can make oral health care more expensive, causing people with Medicaid more out-ofpocket costs.

Teledentistry

The COVID-19 Pandemic has led to increased dental care via televisits. However, some people with Medicaid have limited access.

Provider Participation

Burdensome enrollment, audits, credentialing, low reimbursement, and administrative processes can discourage providers from participating in Medicaid.

Emergency Pain

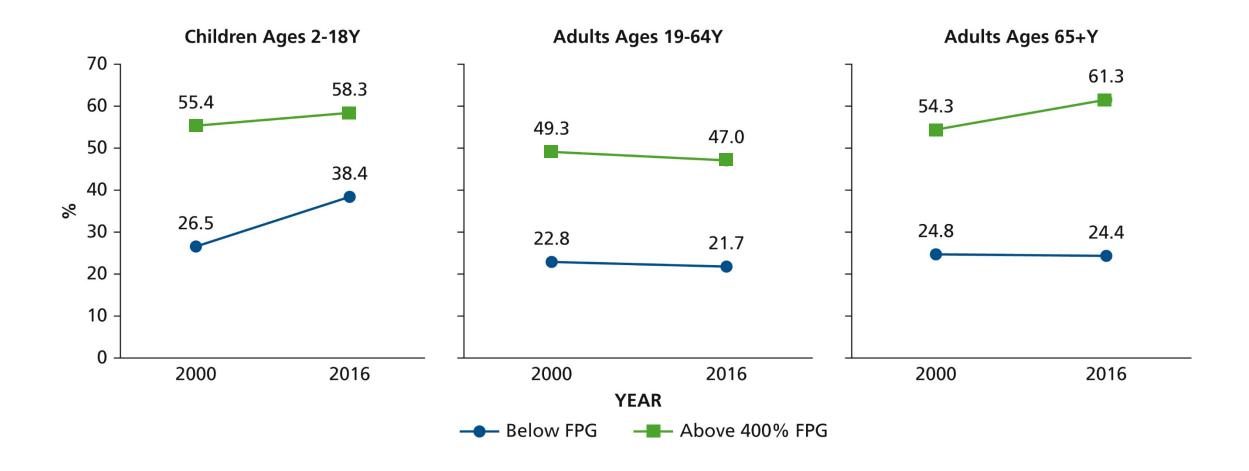
Due to lack of timely dental care, patients can end up at Emergency Departments for dental related pain. Trips to the ED can be costly and do not solve the root of the problem.

Whole Person Health

Better communication between dental and medical providers can lead to good oral health habits and positive overall health outcomes.

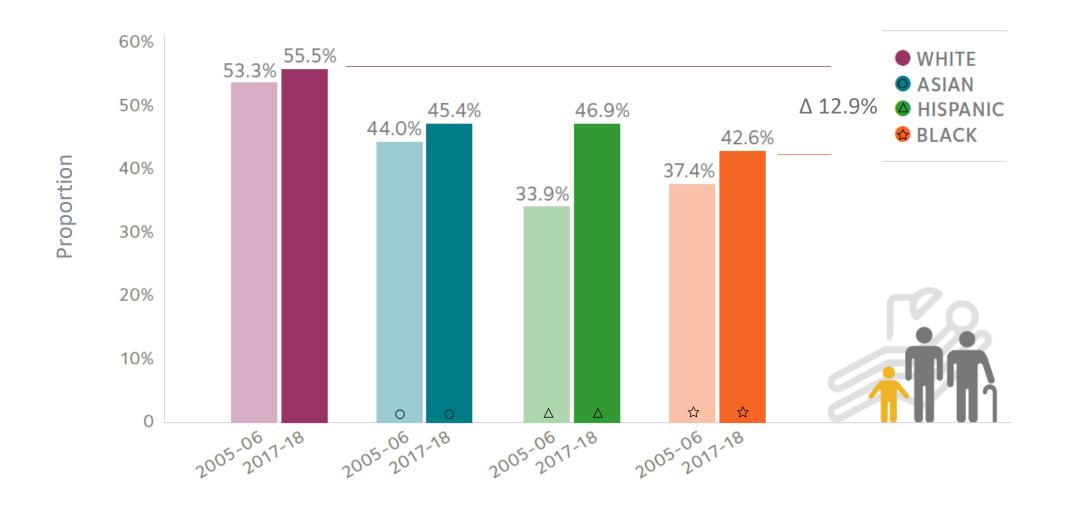


Dental Visit in the Past Year By Poverty





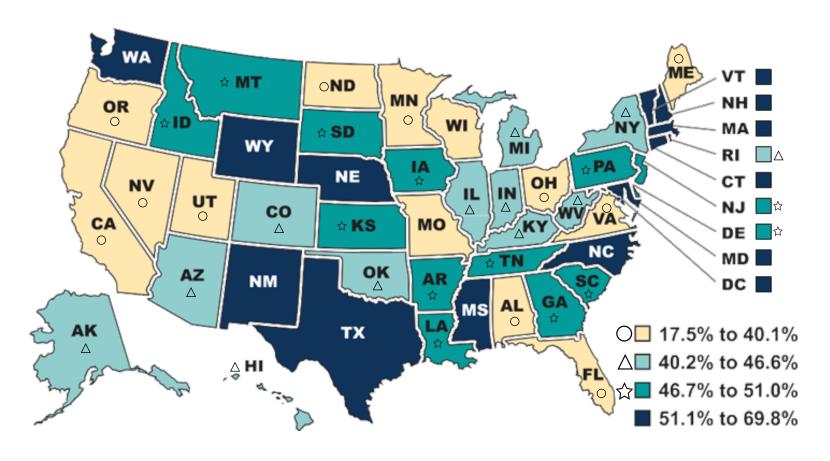
Children With A Dental Visit In The Past Year

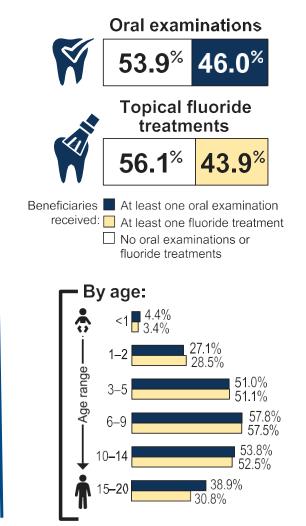




Children and Adolescents Who Received Oral Examinations or Topical Fluoride Treatments, 2018

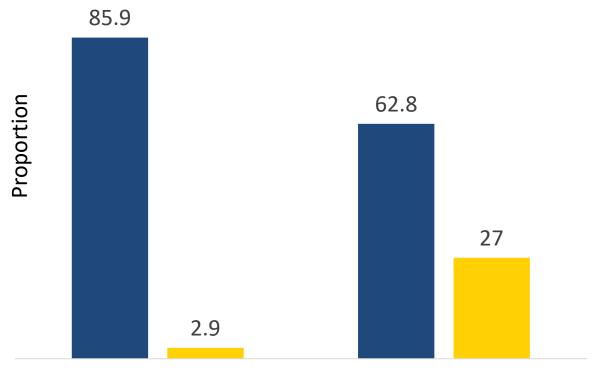
Beneficiaries with at Least One Oral Examination





Parents Dental Care Experience is Key to Coverage and Access

■ Child with Dental Visit ■ Child without Dental Visit



Parent with Dental Visit

Parent without Dental Visit

By Brandy J. Lipton, Tracy L. Finlayson, Sandra L. Decker, Richard J. Manski, and Mingan Yang

The Association Between Medicaid **Adult Dental Coverage And** Children's Oral Health

ABSTRACT Although all state Medicaid programs cover children's dental care, Medicaid-eligible children are more likely to experience tooth decay than children in higher-income families. Using data from the 1999-2016 National Health and Nutrition Examination Survey and the 2003, 2007, and 2011-12 waves of the National Survey of Children's Health, we examined the association between Medicaid adult dental coverage (an optional benefit) and children's oral health. Adult dental coverage was associated with a statistically significant 5-percentage-point reduction in the prevalence of untreated caries among children after Medicaid-enrolled adults had access to coverage for at least one year. These policies were also associated with a reduction in parent-reported fair or poor child oral health with a two-year lag between the onset of the policy and the effect. Effects were concentrated among children younger than age twelve. We estimated declines in poor oral health among all racial and ethnic subgroups, although there was some evidence that non-Hispanic Black children experienced larger and more persistent effects than non-Hispanic White children. Future assessments of the costs and benefits of offering adult dental coverage may consider potential effects on the

tooth decay compared with children in higher- mation about recommended dental care or dendentist annually (29 percent versus 55 percent).2 when a parent has a dental visit. As many general All state Medicaid programs cover a comprehen- dentists treat both adults and children,7 families sive set of preventive and restorative dental services for children under the Early and Periodic may cluster their appointments when both parents and children have dental coverage, reducing Screening, Diagnostic, and Treatment benefit. transportation barriers and requiring less time Although financial barriers are frequently re- off work. Parent dental coverage may also reduce dental care among both adults and children,3 could increase available resources for children's noncost barriers may also play an important role in explaining income-based disparities in chil-

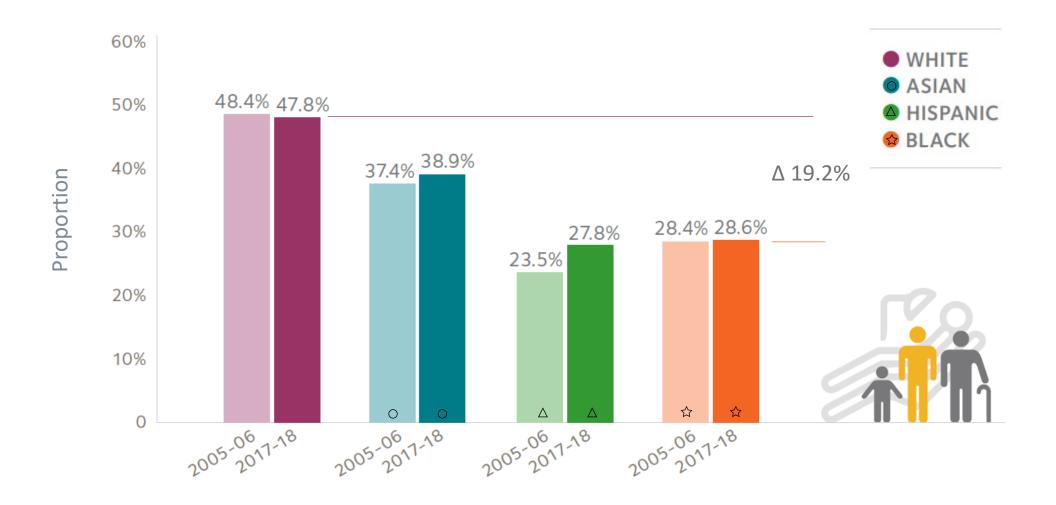
Children are more likely to have regular dental tooth decay remains the most visits when their parents have dental coverage or ommon childhood chronic dis- a recent dental visit.⁴⁻⁶ Parental dental coverage ease.1 Medicaid-eligible children may facilitate children's dental care use in sever income families but are less likely to visit the tal benefits available to publicly insured children ported as the reason for not receiving needed out-of-pocket health care spending,8 which

In contrast to the requirements for children states are not required to provide any level of

Mingan Yang is an associat professor in the School of Public Health, San Diego State University.



Adults With A Dental Visit In The Past Year











Integrating Oral Health & Behavioral Health

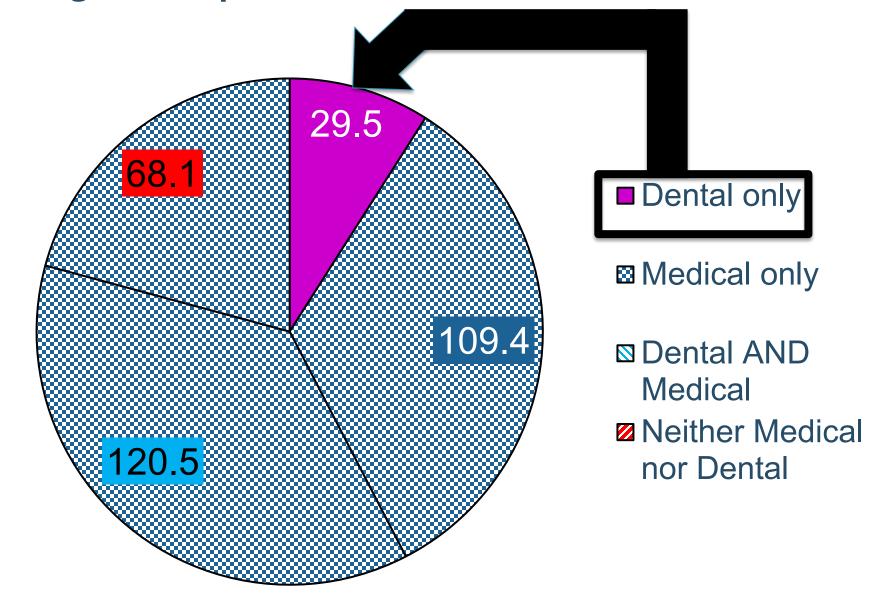


Tim Ricks, DMD, MPH, FICD, FACD, FPFA
Dental Public Health Specialist
Indian Health Service Division of Oral Health





Why Bridge the Gap Between Oral Health & Overall Health?



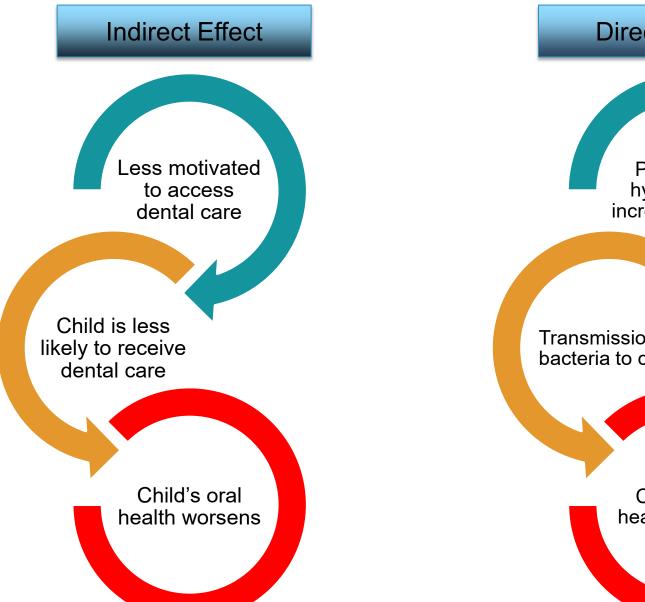
Depression Screening Dental Settings - Recommendations

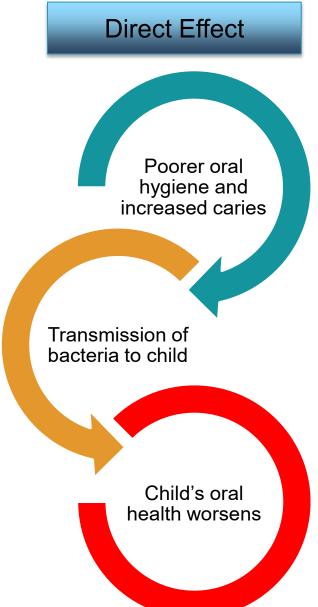
- Data: An estimated 10 million people in the U.S. suffer from undiagnosed depression. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5769115/
- U.S. Preventive Services Task Force Recommendation:

Population	Recommendation	Grade	
General adult population, including pregnant and postpartum women	The USPSTF recommends screening for depression in the general adult population, including pregnant and postpartum women. Screening should be implemented with adequate systems in place to ensure accurate diagnosis, effective treatment, and appropriate follow-up.	There is high certainty that the net benefit is moderate or there	
Adolescents aged 12 to 18 years	The USPSTF recommends screening for major depressive disorder (MDD) in adolescents aged 12 to 18 years.	В	

https://www.uspreventiveservicestaskforce.org/uspstf/recommendation/depression-in-adults-screening https://www.uspreventiveservicestaskforce.org/uspstf/recommendation/screening-depression-suicide-risk-children-adolescents

How does adult depression affect children?



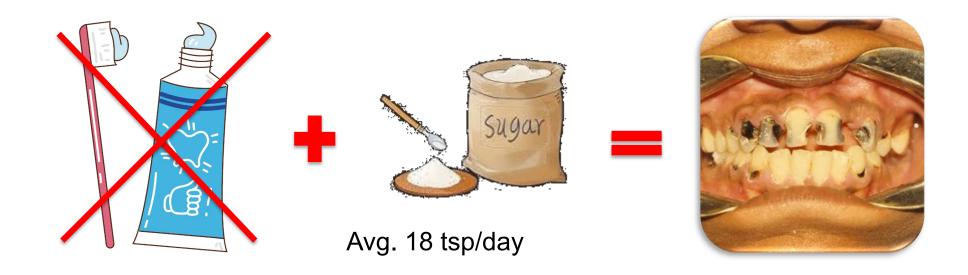


How does adolescent depression affect their oral health?

Less likely to brush their teeth

Increased consumption of sugar

Increased risk for tooth decay



Depression Screenings - PHQ-2 Tool

In the past 2 weeks, have you?	Not at all	Several days	More than half the days	Nearly every day
Little interest or pleasure in doing things	0	1	2	3
Feeling down, depressed, or hopeless**	0	1	2	3

** For adolescents, add "irritable" to the second question

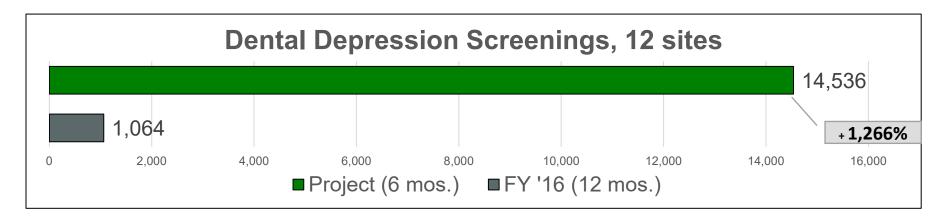
Frequency: Annually

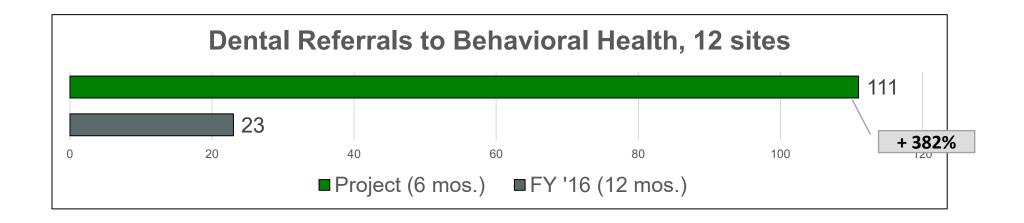
Ages: 12 years and over

■ Form: PHQ-2 Scored, Adult & Adolescent versions

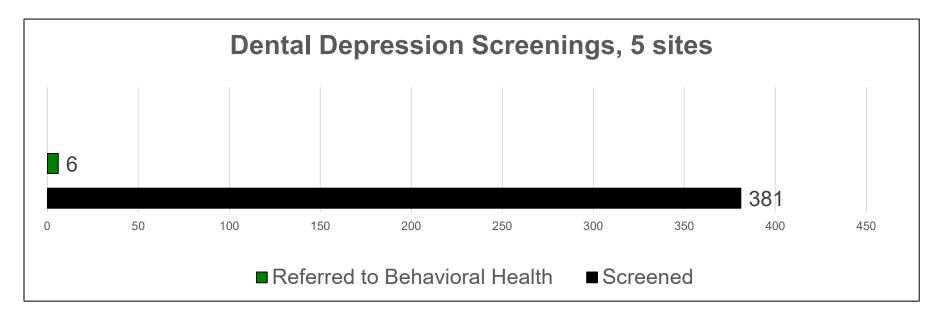
Referral: When the patient has an overall score of 3 or higher

Depression Screenings – Results, Phase I (2017)





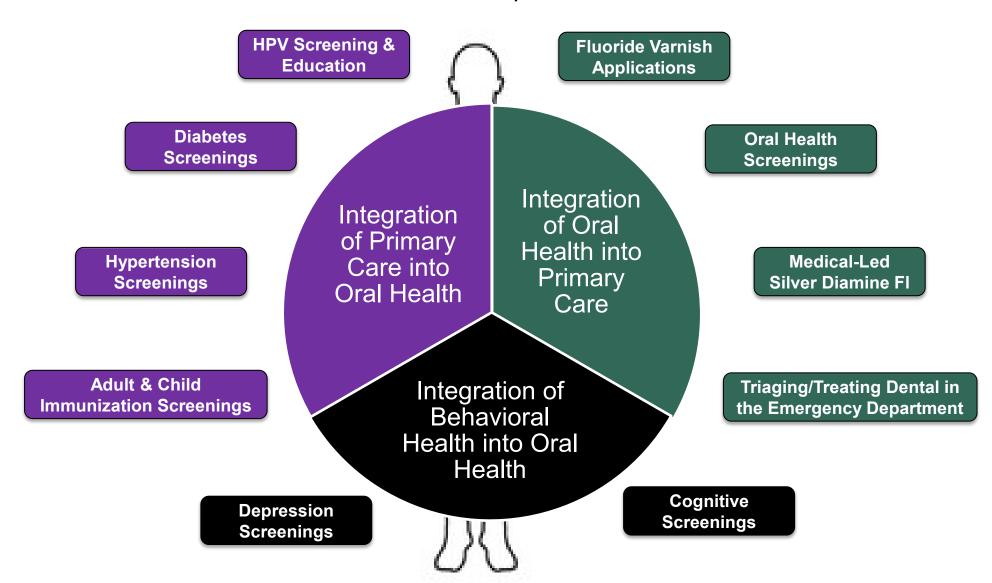
Depression Screenings - Results, Phase II (2024)



	Phase I (2017)	Phase II (2024)
Number screened per month per site	202	127 (3 sites)
Percent positive and referred to behavioral health	2.6%	1.6%

Indian Health Service Multi-Directional Integration Initiatives

Committed to whole person health





- Dr. Tim Ricks, Dental Public Health Specialist
 - <u>Tim.Ricks@ihs.gov</u>
 - -(301)549-2629
- IHS Dental Portal (data briefs, initiatives)
 - https://www.ihs.gov/doh
- IHS Recruitment Page (job opportunities)
 - https://www.ihs.gov/dentistry

Children's Dental Health Awareness and Best Practices



Marla Smith-Brown

Senior Director Seedco Midsouth Regional Office





SEEDCO MSRO PROGRAM SERVICES

Founded in 1987, Seedco is a national nonprofit organization dedicated to advancing economic opportunities for people, businesses and communities in need.



SEEDCO MSRO PROGRAM SERVICES

Six Key Program Services

- Strong Fathers, Stronger Families
- Connecting Kids to Coverage
- Red Nose Day Comic Relief
- Linking You & Neighbors to Coverage
- Midsouth More Than Ready
- Impact



CONNECTING KIDS TO COVERAGE (CKC)

- The CKC program is funded through a cooperative agreement via the Department of Health and Human Services.
- The program connects West Tennessee families with children to free to low-cost health insurance via the State of Tennessee.
- Families are connected with an enrollment counselor and receive supportive services.



THE IMPORTANCE OF CHILDREN'S DENTAL HEALTH MONTH

 February is National Children's Dental Health Month

- Tooth decay is one the most common chronic conditions in the U.S., but cavities are preventable.
- Untreated cavities can cause pain and infections. They can also lead to problems with eating, speaking, and learning.
- Poor oral health impacts school attendance and overall academic performance.



Regional data

Shelby County, TN



Has 58 practicing dentists per 100,000 residents

Tipton County, TN

Has 21 practicing dentists per 100,000 residents



Fayette County, TN



Has 21 practicing dentist per 100,000 residents

Haywood County, TN

Has 17 practicing dentist per 100,000 residents



Hardeman County, TN



Has 28 practicing dentist per 100,000 residents

Lauderdale County, TN

Has 16 practicing dentist per 100,000 residents



Regional Data: TN Compared To United States

TN USA

Children who have received preventive dental care	74% (2020-2021)	75% (2020-2021)
Children whose teeth are in excellent or very good condition	77% (2020-2021)	77% (2020-2021)
Children without health insurance	5% (2019)	6% (2019)



Partnerships

Seedco MSRO is so grateful for our partnerships that allows us to conduct multiple outreach events throughout the year.

- Concorde Career College
- Bellevue Mobile Dental Services
- DentaQuest
- TN Ceal
- Humana
- ShotRX
- Meharry Medical College School of Dentistry



Seedco Supports Children's Dental Health Month

- Seedco is dedicated to advocating for quality healthcare for children and their families.
- Over the past five years Seedco has hosted annual dental fairs to promote awareness regarding the importance of oral health.
- Outreach has been conducted in across our entire service area: Shelby, Fayette, Tipton, Haywood and Lauderdale counties.
- Virtual webinars with medical providers to provide tips to parents about good oral health.
- Seedco staff volunteered at Midsouth Mission of Mercy hosted at Bellevue Christian Church.
 Providing dental care to over 3,000 individuals in just two days.

SEEDCO'S ANNUAL CHILDREN'S DENTAL HEALTH MONTH MOBILE CLINIC

On 02/24/24 Seedco MSRO will be hosting an Annual Dental Clinic Health Resource Fair We are expecting to provide 100 individuals with medical care services.

Services include





VACCINATIONS AND
CHILDREN
IMMUNIZATIONS



DENTAL SUPPLIES
GIVEAWAYS



ON THE SPOT HEALTH
INSURANCE ENROLLMENT
SERVICES AVAILABILITY

AFTER THE EVENT

- Seedco MSRO prioritizes holistic family supportive services.
- Staff members contact individuals within 48 hrs. after the event to provide wraparound services.
- Seedco MSRO enrollment counselors provide referrals for housing programs and refer parents to our workforce development team.
- If a family does not qualify for TennCare they are referred to our Certified Navigators.



Seedco Social Media Presence

- From providing health facts to highlighting events, our social media platforms allow us to connect with the community at large.
- For December, according to our data analytics via Business Suites, our Instagram account reached 464 individuals and Facebook reached 6.3K.
- Be sure to like us on Facebook: Seedco Mid-South
- Be sure to follow us on Instagram: seedco_msro



JOIN US!

Seedco

MSRO ANNUAL DENTAL CLINIC

HEALTH RESOURCE FAIR

Date: 02/24/24

Time: 10a-2p

Location: 843 Highway 51 S

Covington, TN 38019

CONTACT US

901.405.7882

Our Community Partners



Humana













Aliados Health Oral Health Outreach Strategies



Yoselyn Ayon

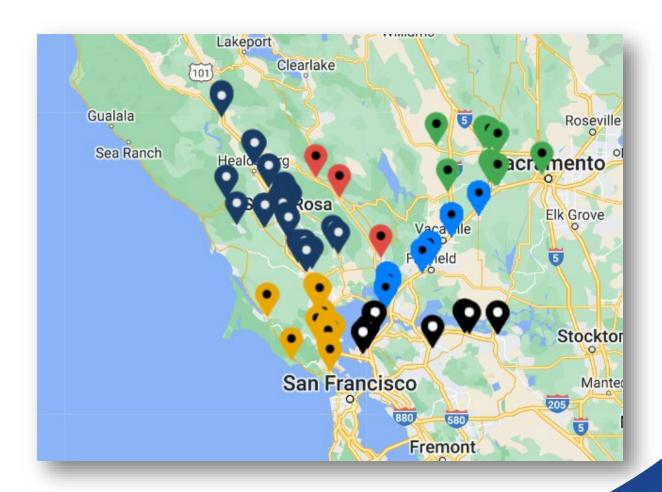
Project Manager, Medi-Cal Programs
Aliados Health





Who We Are

- > California-Bay Area
- 6 Counties(Marin, Yolo, Sonoma, Solano,Contra Costa, Napa)
- > 16 community health centers
- > 55% of our patients are Latino



Mission & Vision

Mission

Aliados Health strengthens the capacity of member health centers to provide comprehensive, integrated care that improves health and health equity in their communities. Through leadership in advocacy, informatics, outreach, enrollment, and population health, our work ensures that members have the support and resources they need to offer consistently high-quality clinical care and effective care coordination.

Vision

Vibrant community health centers partner to advance well-being and health equity for all.



Medi-Cal Dental Program





Covered Services

Diagnostic & Preventive Dental Hygiene

Emergency Services for Pain Control

Tooth Extractions, Fillings, Crowns

Root Canal Treatments

Complete & Partial Dentures









Smile California



The Medi-Cal Dental Program provides free or low-cost dental services to children and adults who receive Medi-Cal, California's Medicaid program. To find a Medi-Cal dentist, click here.

Services covered by Medi-Cal Dental may include:

- Exams and x-rays
- Cleanings
- Fluoride treatments
- · Emergency services





Partners & Providers

Materials for Medi-Cal Members

Children's Dental Health Education Packages

Provider Testimonials

Videos

Oral Health and School Readiness

Social Media

Provider Application and Validation for Enrollment (PAVE)

Provider Bulletins

Dental School Graduates

Primary Care Physician Toolkit

Media Materials

Presentations for Partners

Provider Office Language Assistance Sign

Logo and Brand Guidelines

Downloadable Webpage Banners

Campaign Backgrounder

Co-Brand With Us

Materials for Medi-Cal Members

- Medi-Cal Dental Covered Services Flyer
- Smile Care Plan
- Medi-Cal Dental Brochure
- Healthy Smiles from Pregnancy Through The Toddler Years Brochure
- Don't Wait Until it Hurts to See the Dentist Fotonovela
- Older Adult Expansion Flyer
- Brochure for Pregnant Members
- Flyer for Pregnant Members
- Pregnancy Toolkit



https://smilecalifornia.org/about/

Reaching the Community





Outreach Strategies



Partnership

Create partnerships with schools/daycares

Mobile Clinic Services



Outreach Events

Health fairs

Back to School Events

Health Hubs (food distribution sites)



Bilingual Material

Provide easy-to-read Spanish material

Keep wording simple

Key Outreach Strategy

Mobile Clinic

- Give Kids a Smile Day
 - o Since 2005
 - Provide preventive dental exams and sealants to underserved children
 - Help children in urgent need of dental treatment access emergency services
- Elementary school visits every two weeks.
 - Provide dental services to children.
 - Assist parents in getting dental insurance and finding a dental home for their children



Follow us on @gkassoco





Key Outreach Strategy

Health Hubs

- Food Distribution
 - Provide food for 400-600 families a week
 - 2 different locations
 - Provide outreach flyers
- Host Resource Fair/Toy Drive
 - Provide dental services: teeth screening and schedule appointments
 - Provide housing support services, nutrition education, reading time, toys, jumpy house





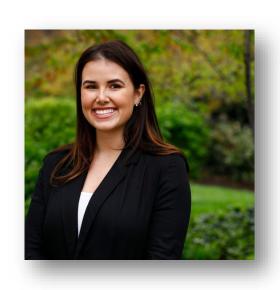
CONTACT



Yoselyn Ayon-Project Manager Medi-Cal Programs

Email: yayon@aliadoshealth.org

Connecting Kids to Coverage National Campaign



Helen Gaynor, MPH

Outreach Contractor, Connecting Kids to Coverage National Campaign

Porter Novelli Public Services, Inc.





Connecting Kids to Coverage National Campaign: Initiatives

The Connecting Kids to Coverage National Campaign reaches out to families with children and teens eligible for Medicaid and the Children's Health Insurance Program (CHIP) to encourage enrollment and to raise awareness about the health coverage and specific benefits available under these programs.

The Campaign conducts annual initiatives tied to priority topics and key times of year:

- Oral Health
- Mental Health
- Vaccinations
- Missed Care

- Peace of Mind
- Youth Sports
- Year-Round Enrollment

- Back-to-School
- Rural Communities
- Multicultural Outreach



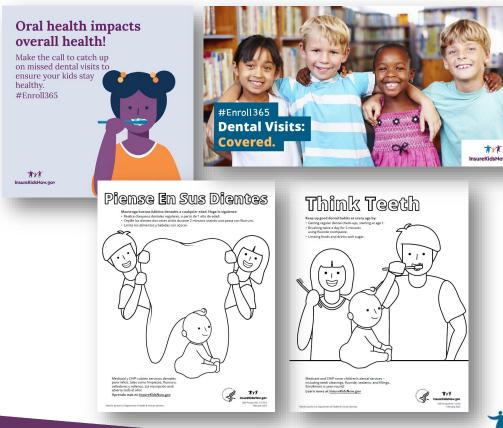
InsureKidsNow.gov

The website for Campaign information and resources



Initiatives: Oral Health

Campaign materials remind families that children enrolled in Medicaid and CHIP have coverage for comprehensive dental services, including cleanings, x-rays, fluoride treatments, and more.



Resources

- Digital videos
- Live reads
- Social media content
- Infographics
- Posters and palmcards
- eSignatures
- Newsletter templates
- Coloring pages



Outreach Tool Library

Campaign Materials can be found in the Outreach Tool Library:

- Ready-to-print posters
- Palmcards
- Social media posts
- Text messages
- Videos
- PSAs
- Template newsletters





Mit einer Krankenversicherung sind sie auf alles vorbereitet. was das Schuljahr bringt.

Kinder, die krankenversichert sind, sind besser darauf vorbereitet, in der Schule gut abzuschneiden und im Leben erfolgreich zu sein. Medicaid und CHIP bieten kostenlose oder kostengünstige Krankenversicherungen für Kinder und Jugendliche. Kinder können regelmäßige Vorsorgeuntersuchungen, Impfungen, Arzt- und Zahnarztbesuche, Krankenhausbehandlung, psychologische Betreuung, rezeptpflichtige Medikamente und vieles mehr in Anspruch nehmen Anspruchsberechtigt sind vierköpfige Familien mit einem Einkommen von bis zu \$50,000 (in einigen Bundesstaaten sogar noch höher).

Besuchen Sie InsureKidsNow.gov loder rufen Sie die Nummer 1-877-543-7669

(KIDS-NOW) an, um mehr über einen erschwinglichen Krankenversicherungsschutz für Ihre Familie zu erfahren.







Waa muhiim inaad boogato dhakhtarka ilkaha markaad uur leedahay. Sabab? Caafimaadka afkaagu wuxuu muhiim u yahay caafimaadka ilmahaaga ee koraya.

- · Bololka ilkuhu waxa sababa bakteeriya. Ilmahaagu wuxuu kaa "qaadi karaa" bakteeriyada.
- · Ilaalinta ilkahaaga iyo ciridkaaga caafimaad hadda waxay kaa caawin kartaa ilaalinta ilkaha ilmahaaga hadhow.
- · Waa kuwan sida aad uga hortagi karto cudurka ilkaha:
- · Cadayo oo findhicilo maalin kasta, oo isticmaal daawada cadayga ee fluoride.
- · Cun cunto caafimaad leh.
- Boogo dhakhtarka ilkaha Darveelka ilkaha xilliga uurka waa badbaado - tan waxaa ku jira raajada iyo suuxdinta gudaha.

Jadwal u samee baaritaan maanta Haddii aad u baahan tahay caawinaad helida dhakhtarka ilkaha, weydii dhakhtarkaaga. Hubi inaad u sheegto dhakhtarkaaga ilkaha ama nadaafadda inaad uur leedahay.

Waxaad xag u yeelan kartaa caymis caafimaad oo bilaash ah ama giimo jaban iyada oo loo marayo Medicaid. Gobolada qaarkood waxay leeyihiin caymis ilkeed oo loogu talagalay haweenka uurka leh.

Si aad wax badan uga barato, booqo InsureKidsNow.gov ama wac 1-877-KIDS-NOW (543-7669).

XUSUUS:







Paid for by the U.S. Department of Health & Human Services

CMS Product No. 11774-SOM

Customizable Resources

Many Campaign resources can be customized to include information specific to your community:

- Visit the Outreach Tool Library at <u>www.lnsureKidsNow.gov/outreach-tool-library/index.html</u> to review the Customization Guide
- Email CMS Division of Multimedia Services (DMS) with customization requests and your organization's information:

MultimediaServices@CMS.hhs.gov

Grantees must include their project officers on the email



Your program name(s)

Your website and/or phone number

Up to two logos

Medicaid and CHIP Continuous Enrollment Unwinding

In March 2020, CMS waived certain Medicaid and CHIP requirements and conditions. The easing of these rules helped prevent people with Medicaid and CHIP from losing their health coverage during the pandemic.

- In April 2023, the continuous coverage requirement ended and states are now required to restart eligibility reviews.
- The Connecting Kids to Coverage National Campaign encourages beneficiaries to:
 - Update their address, email, and phone number with their state Medicaid offices
 - Check their mail for a letter regarding their Medicaid or CHIP renewal
 - Complete their renewal form, if received and return it right away.
- Resources and additional information are available at Medicaid.gov/Unwinding, including a Communications Toolkit and graphics in 7 languages, including English and Spanish. Partners can find:
 - Social media copy and graphics
 - Drop-in articles and key messaging
 - Toolkits for specific settings, including clinical offices and health care settings
 - The <u>Medicaid.gov/renewals</u> page to help families connect with their state Medicaid office.



Keep in Touch

Interested in learning more about the Campaign and its resources?

- Email us: <u>ConnectingKids@cms.hhs.gov</u>
- Follow us on Twitter: @IKNgov
- eNewsletter sign up: "Campaign Notes"





Questions?